

**National Toll Payment Services**  
**Private company limited by shares**  
**General Terms and Conditions**  
**for individual agreements on certain services related to distance-based road**  
**use authorization provided by resellers**

**Annex 9**

**Basic process of the sale of route tickets**

1. Acceptance of the route plan serving as the basis of the route ticket prepared in advance or preparation of the same.
2. Read the barcodes placed on the route plan.
3. Print the seller's copy of the route ticket.
4. Validate and approve the Seller's copy of the receipt by having it signed by the customer.
5. Acceptance of the counter value of the route ticket.
6. Validation of the route ticket.
7. Print the customer's copy of the receipt.
8. Verify the customer's copy of the receipt by the seller's signature and seal.
9. Hand over the customer's copy of the receipt to the customer.
10. Issue to the customer the financial receipt (bill or invoice) specifying the price of the route ticket under the current decree (if the sale was made outside Hungary, the bill or invoice should specify the price in the actual currency, based on the calculated exchange rate). Except where the customer intends to use a fuel card provided by the Service Provider for payment.
11. Retain the Seller's copy of the receipt for 2 years at the Point of Sale.
12. If the system features reversal functionality, reversal is possible within 10 minutes from sale. Retain the Seller's and the customer's copy of the receipt of reversed route ticket for 2 years at the Point of Sale.